





LEMONT PARK DISTRICT GOALS & OBJECTIVES 2021



#### **PURPOSE**

The Lemont Park District compiles a substantial list of key Goals and Objectives on an annual basis, supporting the ongoing strategic direction of the agency. The purpose of these action items is to assist staff with prioritization as well as ensure yearly results. Goals and Objectives are compiled through input from the District's Master and Strategic, Capital Improvement and Maintenance Plans. Other resources include public input, industry trends, staff recommendations and fiscal opportunities and prospects. Each Goal will be tracked and reviewed quarterly.

#### THE TEAM

Louise Egofske, Executive Director, CPRP
Carrie Dellamano, Director of Recreation and Communications, CPRP
Larry Rizzo, Director of Parks and Maintenance
Anthony Morelli, Director of Facilities
Christine Aguirre, Risk & Aquatic Manager

### **ONGOING ANNUAL OBJECTIVES**

In addition to the goals and objectives scheduled for completion in 2020, the items below are ongoing "static" objectives that are continuous year to year:

- 1. Maintain a safe environment for all patrons, employees and guests.
- 2. Operate within the annual operating and capital budget.
- 3. Ensure meeting all required policies and procedures.
- 4. Comply with all state and county regulations and properly file annual levy, budget, audit and financial statements.
- 5. Continue public outreach initiatives to gain feedback regarding programs and facilities, which will enable future strategic planning.



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# **2021 Goals**

Operational	Operational Goal: Master Plan Development & Objective/Outcome:			
Launch		Prepare Master Plan Document outlining the future of the		
Strategic Priorities: Succession and		District over the next 5 to 10 years. Publish a summary of		
Sustainability.		this document for public viewing.		
<b>Target Date</b>	: 3/21/21			
Goal #:	Quarterly Progress Notes: Status: Date			
ADMIN1			IP: In Progress	Completed:
			C: Completed	
Quarter 1	Quarter 1 Completed review of draft document with Design		IP	
	Perspectives			
Quarter 2	Final Document was completed, and document was approved		С	May 2021
	by the Board of Commissioners			
Quarter 3				
Quarter 4				
Result	Result Updated Master Plan Document			

Operational Goal: Hire Business/Finance Objective/Outcome:				
Director Recruit and hire Busine		Recruit and hire Business	ss/Finance Director by the end of	
Strategic Pr	iorities: Succession	2021. Provide additional managerial support for		
Target Date: December 1, 2021 department initiatives.				
Goal #:	Quarterly Progress Notes:		Status:	Date
ADMIN2			IP: In Progress	Completed:
			C: Completed	
Quarter 1	Quarter 1 Continue Independent Contractor agreement with Lauterbach and Amen		IP	
Quarter 2	er 2 Continue Independent Contractor agreement with		IP	
	Lauterbach and Amen			
Quarter 3	3 Continue Independent Contractor agreement with		IP	
	Lauterbach and Amen			
Quarter 4	Continue Independent Contractor agreement with		IP	
	Lauterbach and Amen			
Result	Pursue permanent employee placement in Q2 2022			



Operational	Operational Goal: Centennial Community Objective/Outcome:				
Center (CCC) Building Long Term CIP Plan Plan and schedule various building enhancements to ass			ements to assist		
Strategic Pr	iorities: Facility Projects	with successful future operations of the CCC building.			
Target Date: December 31, 2021 Update long-term capital improvement plan.			n.		
Goal #:	Quarterly Progress Notes:		Status:	Date	
ADMIN3			IP: In Progress	Completed:	
		C: Completed			
Quarter 1	Meet with consultants to create preliminary plans.		IP		
Quarter 2	Meet with staff and consultants to create preliminary plans.		IP	May 2021-LT	
	Finalized Long term CIP Plan for Mas		CIP Plan		
	on CCC Building plans update with Board at July Board				
	meeting.				
Quarter 3	Meet with staff and consultants to o	IP			
Quarter 4	ter 4 Meet with staff and consultants to create preliminary plans.		lp		
Result	Draft CCC Building plan to be shared with Board for consideration in Q1 of 2022				

Operationa	l Goal: Property Development	Objective/Outcome:		
Strategic P	riorities: Downtown Park and Parks	Complete remediation plan and begin planning and		
and Paths/	Trails.	implementation for Phase	es 0 and 1 for MW	/RD. Complete
Target Date	e: December 31, 2021	buildout of CCC Playground. Complete buildout of Kettering Park Playground.		ldout of Kettering
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN4			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Prepared for OSLAD grant submission for Phase 2 of MWRD.			July 2021
Quarter 3	Received update from IEPA. Need to address new strategy for			
	Phase 0. Hold public meeting with K	Cettering Residents. Plan		
	park timeline.			
Quarter 4	Met with Village and Carlson Engineering to prepare revised			
	plan to IEPA and MWRD.			
Result	Kettring Park buildout is scheduled	for 2022. MWRD Project co	ntinues in 2022.	



Open Space	iorities: Parks	<b>Objective/Outcome:</b> Explore options for park expansion where appropriate. This includes park location at 127 <sup>th</sup> and State Street.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN5			IP: In Progress	
			C: Completed	
Quarter 1	Continue Negotiations		IP	
Quarter 2	Begin Due Diligence		IP	
Quarter 3	Explore traffic and wetland survey		С	September 2021
Quarter 4	Complete Due Diligence		С	December 2021
Result	sult Continue negotiations on parcel for final decision in February 2022			

Operationa	I Goal: SEASPAR Outreach	Objective/Outcome:		
Strategic Pr	iorities: Partnerships	Work with Marketing and Recreation Departments in		rtments in
Target Date	e: Ongoing	developing efforts to engage and educate the community in regard to SEASPAR offerings.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN6			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Attend fundraiser at Forge		С	June 2021
Quarter 3	Hosted SEASPAR and Lemont Rotary Luncheon		С	September 2021
Quarter 4	Lemont to host Holiday Spectacular at LHS		С	December 2021
Result	Improved participation in Lemont			



Applications		Objective/Outcome:  Research and apply for various grant opportunities where appropriate in an effort to increase fiscal responsibility.		
Sustainabilit	iorities: Partnerships and		o increase fiscal fo	esponsibility.
Target Date	•			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN7			IP: In Progress	
			C: Completed	
Quarter 1	Ongoing communication with NFC to hold grant until IDOT land acquisition is finalized.		IP	
Quarter 2	Continue NFC meetings. Complete requirements for OSLAD grant for MWRD site. Apply for FEMA grant for COVID 19 Reimbursement		IP	C-FEMA June
Quarter 3	Continue NFC meetings. Apply for OSLAD.		IP-NFC	C-August OSLAD
Quarter 4	Continue NFC meetings for grant rollover to 2022. Notice of successful FEMA grant award.		IP	
Result	NFC has approved rollover to 2022.			

Operationa	l Goal: CPRE	Objective/Outcome:	
Strategic Priorities: Succession Achieve next level of certification as a Park and Re		Achieve next level of certification as a Park and Recreation	
Target Date	: December 31, 2021	Executive.	
Goal #:	Quarterly Progress Notes:	Status: Date Completed:	
ADMIN8		IP: In Progress	
		C: Completed	
Quarter 1	Successfully completed CPRE Exam	C March 2021	
Quarter 2			
Quarter 3			
Quarter 4			
Result	Certification includes CPRE		



Operationa	I Goal: Prepare for Distinguished	Objective/Outcome:		
Agency Accreditation scheduled for October 22,		To begin the process of collecting and updating supporting		
2022.		documents to needed to	meet the Distingu	iished Agency
Strategic Pr	iorities: Succession and	standards.		
Sustainabilit	ty.			
<b>Target Date</b>	e: December 31, 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN9			IP: In Progress	
			C: Completed	
Quarter 1	Self-evaluation along with the renev	wal application submitted	IP	4/1/2021
	on April 1 <sup>st</sup>			
Quarter 2	None			
Quarter 3	None			
Quarter 4	None			
Result	Self-Evaluation and Application for r	enewal accepted.		



### **2021 Goals**

Distinguishe Strategic Pr Sustainabilit	I Goal: Assist with preparations for ed Agency renewal application. iorities: Succession and ty. e: April 2021 – Application Deadline	Objective/Outcome: Assist Registrar in filing application for Accreditation Renewal to take place in November 2022.		
Goal #: ADMIN10	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1	Assisted Liz in preparing the self-evarenewal application submitted on A	•	IP	4/1/2021
Quarter 2	None		IP	
Quarter 3	None		IP	
Quarter 4	None		IP	
Result	Continue to work with Liz and assist	t in the DA process in any	way possible.	•

Operationa	I Goal: Attend IPRA's Professional	Objective/Outcome:		
Developme	nt School.	Gain valuable industry knowledge and take advantage of variou		advantage of various
Strategic Pr	iorities: Succession	networking opportunities	s and this long-sta	nding program.
Target Date	e: November 7-10, 2021			
Goal #:	Quarterly Progress Notes:	•	Status:	Date Completed:
ADMIN11			IP: In Progress	
			C: Completed	
Quarter 1	Registration will open when the details of the 2021 program are finalized with Eagle Ridge Resort and Spa. Stay tuned for more information.		IP	
Quarter 2	None			
Quarter 3	None			
Quarter 4	None			
Result	Unable to attend PDS due to sched	lule conflict. Sending other s	staff to attend.	



ProConnect	I Goal: Serve on the IPRA Board of Regents Forities: Succession Congoing	Objective/Outcome: Give back to the industry while obtaining further industry knowledge as well as take advantage of valuable networking opportunities.		•
Goal #: ADMIN12	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1	Submitted application and awaiting acceptance.		IP .	
Quarter 2	Chosen to be on the Board of Re	egents for ProConnect	С	4/22/2021
Quarter 3	Attended Monthly Meetings. As committee for program	Attended Monthly Meetings. Asked to serve on the marketing committee for program		
Quarter 4	Attended and submitted updates and plan for my committee		IP	
Result	Will continue to give back to the term (2022-2024).	e industry serving on the ProCor	nnect Board of Re	egents for a 3-year

training Strategic Pr Sustainabilit	iorities: Succession and ty :: June 1, 2021	Objective/Outcome:  Become fluent in basic RecTrac functions such as program input, registration, CORE Memberships, etc.		
Goal #: ADMIN13	Quarterly Progress Notes:		Status: IP: In Progress	Date Completed:
			C: Completed	
Quarter 1	Participating in quarterly training led by Liz in Rec Staff Meetings		IP	
Quarter 2	Trained with Anthony on some basic household and program inquiry functions (Global Sales).		IP	
Quarter 3	Trained with Meaghan and Christine regarding program number reports for board reports.		IP	
Quarter 4	Meeting with Shaina to continue to learn RecTrac basics		IP	
Result	Continue ongoing RecTrac software	training.	•	



Operationa	l Goal: Improve Financial	Objective/Outcome:		
Accountabil	ity Department-wide	Develop and implement a	a streamlined prod	cess to ensure
Strategic Pr	iorities: Sustainability	financial accountability by	y all staff to mana	ge/balance budgets
Target Date	: Ongoing	on a monthly basis.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN14			IP: In Progress	
			C: Completed	
Quarter 1	Working on a plan and process to roll out to staff on May 1		IP	
Quarter 2	None			
Quarter 3	Worked on budget with staff and as	sisted in updating budget	IP	
	worksheets which will be used as re	ference materials when		
	balancing budgets monthly			
Quarter 4	Assisting in finalizing the 2022 budget.		IP	
Result	This goal will be rolled over to 2022 to continue working towards financial accountability			
	departmentwide.			

Operational Goal: Assist with Finalizing Master Objective/Outcome:				
Plan.		Assist with obtaining approval as well as rolling out final Master		
Strategic Pr	iorities: Succession and	Plan to staff and the c	community.	
Sustainabili	ty			
Target Date	e: March 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN15			IP: In Progress	
			C: Completed	
Quarter 1	Revied draft document and provide	d feedback to Tod.	IP	
	Standing by to assist in finalizing do	cument.		
Quarter 2	Master Plan was approved at May E	Board Meeting	С	5/26/2021
Quarter 3				
Quarter 4				
Result	Master Plan document was approve	ed. This document will a	ssist the district in pl	anning and the
	implementation of projects of the n	ext five years.		



Operational Goal: Work with Risk Manager to develop annual/monthly safety awareness initiatives.  Strategic Priorities: Succession and Sustainability  Target Date: Ongoing  Objective/Outcome:  Engage staff and community in various safety awareness and sustainability		ety awareness.		
Goal #: RM1	Quarterly Progress Notes:		Status: IP: In Progress	Date Completed:
Quarter 1	Encouraged Christine to send out weekly COVID-19 reminders to staff regarding current restrictions and guidelines.		C: Completed IP	
Quarter 2	Christine has sent out various comm safety best practices.	nunications regarding	IP	
Quarter 3	Christine hosted the first Safety and pandemic. This focused on PDRMA's website		С	9/15/2021
Quarter 4	Christine scheduled another Safety a Stress management	and Snack focusing on		11/17/2021
Result	Christine continues to think of innov practices and overall employee well		educate staff on	various safety best

CORE Promotions to assist in building		Objective/Outcome: Create a CORE Promot promo to increase me	. •	dule and rollout each	
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
REC1			IP: In Progress		
			C: Completed		
Quarter 1	Monthly Promos created for Jan.	Feb. March. Feb. and	IP		
	March saw an increase in overall i	memberships.			
Quarter 2	Finalized draft promotion schedul	e which is reviewed	IP		
	monthly. Launched various promo	otions.			
Quarter 3	Launched various promotions.		IP		
Quarter 4	Launched various promotions.		IP		
Result	This goal is ongoing and will continue next year working closely with Anthony, I		Del, Service Desk and		
	marketing to roll out the best, mo	marketing to roll out the best, most strategic CORE promos given any current circumstance.			



Operational	Goal: Evaluate current Recreation	Objective/Outcome:		
Department offerings and create strategic plan		Develop and implement various programs and special events		
to adapt to t	he new normal.	that coincide with ongoin	g safety measure	s that are the new
Strategic Pri	orities: Sustainability	norm.		
Target Date:	April 1, 2021,			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
REC2	EC2		IP: In Progress	
			C: Completed	
Quarter 1	er 1 Working within current guidelines and coordinating offerings to implement within current restrictions. Also, opening up		IP	
	where possible. Implemented DING	6! to better communicate		
	successes and educate all staff on o	offerings as well.		
Quarter 2	Continued to work innovatively thr	ough reopening!	IP	
Quarter 3	Hosted the 2021 Recreation Summ	it – new programming	С	9/1/2021
	and 2022 special events were all di	scussed and scheduled		
Quarter 4	Continue to navigate program need	ds and trends with the	IP	
	new norm.			
Result	Overall staff have done a fantastic	job in reopening the park d	istrict in a pander	nic. Record high
	registrations continue – from day c	amp to soccer to gymnastic	s! We will contin	ue to strategize
	future programs and special events			_

Operational Goal: Complete 2020 Annual Objective/Outo		Objective/Outcome:		
Report		Compile a document for p	oublic view summ	arizing district activity
Strategic Pr	iorities: Sustainability	for the year.		
<b>Target Date</b>	: June 30, 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
COMM1			IP: In Progress	
			C: Completed	
Quarter 1	Completed Annual Report for Revie	eW	IP	
Quarter 2	Presented Annual Report at COW M requesting Approval of document at Meeting. Approved on April 28 <sup>th</sup> at I	t April Regular Board	Completed	4/28/2021
Quarter 3				
Quarter 4				
Result	Completed the 2020 Annual Report	which was approved durin	g the second quar	ter.



Recreation Strategic Pr	I Goal: Implement a community Focus Group meeting(s) iorities: Sustainability :: Sept. 1, 2021	Objective/Outcome: Rollout Listening Tour Meeting(s) to keep the conversation going with the public regarding District program and event offerings.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
COMM2			IP: In Progress	
			C: Completed	
Quarter 1	Brainstorming in progress on how	to facilitate successful	IP	
	focus groups within the communit	у		
Quarter 2	None		IP	
Quarter 3	None		IP	
Quarter 4	None		IP	
Result	Pushing this goal to next year.			

Operational	l Goal: Safety Village Rename	Objective/Outcome:			
Considerations Propose new name to		Propose new name for	the facility by April 2021 with potential		
Strategic Priorities: Parks and Downtown renaming and dedication		on in summer			
Lemont					
Target Date	: April 1, 2021				
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
COMM3			IP: In Progress		
			C: Completed		
Quarter 1	Brainstorming new possible name	es for the Safety Village	IP		
	location.				
Quarter 2	None		IP		
Quarter 3	None		IP		
Quarter 4	None		IP		
Result	This goal has been put on hold ur	itil further notice.			



Operational	Goal: Coordinate and facilitate	Objective/Outcome:		
Make Your Park Community Meetings for		Engage the community in the planning of these two parks and		
	Park and Kettering Park.	gain insight on communit	-	-
	iorities: Parks	gan insigne on commune	y desires for park	<b>5.</b>
•	: Jan. 2021 and April 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
COMM4	Quarterly Flogress Notes.		IP: In Progress	Date completed.
COMMIT			C: Completed	
Quarter 1	Hosted Make Your Park community	both in-person and via	C	1/27/2021
-	Zoom at the end of January meeting for the new Playground			
	at Centennial Park. I received great	• •		
	attendance.			
Quarter 2	Creating a Make Your Park display fo	or Centennial Playground	IP	
	to showcase the new park. Also, bar	nners have been created		
	and displayed at the park location a	nnouncing the new park		
	and the summer closure.			
Quarter 3	Held the Kettering Make Your Park I	Neighborhood Meeting on	С	9/8/2021
	September 8 <sup>th</sup> . Sent follow-up comn			
Quarter 4	Coordinated Grand Opening of Cent	cennial LJWC Playground	С	10/27/2021
	for Oct. 27tth			
Result	Completed the goal and achieved th	ne objective and outcome li	sted above.	

Operational Goal: Work with Lemont Park Objective/Outcome:				
Foundation to develop strategic plan(s).		Assist Foundation in strat	egic planning to e	engage members in
Strategic Pr	iorities: Partnerships	more involvement as wel	l as increase fund	raising initiatives.
Target Date	: Ongoing	Also, plan for a "big ticket	t" fundraising iten	n.
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
COMM5			IP: In Progress	
			C: Completed	
Quarter 1	Secured a \$10K donation from the f	oundation to assist with	С	2/18/2021
	the National Fitness Court project in	Downtown Lemont.		
Quarter 2	Working on 2021 Golf Outing details	S	IP	
Quarter 3	2021 Golf outing was a huge success raising approx. \$8K		С	9/23/2021
Quarter 4	Transitioned liaison from Pam to Lauren		С	10/1/2021
Result	Result Will continue to work closely with the Foundation regarding strategic fundraising and partner		g and partner	
	initiatives.			



# **2021 Goals**

Operationa	I Goal: Enhance the appearance of the	Objective/Outcome:		
Quarry/Leisure Rooms, and Centennial Pool		Install new flooring in	n the Quarry/Leisure r	ooms and refurbish the
Slide.		CCC pool slide.		
Strategic Pi	riorities: CCC Park District Center			
Target Date	e: 5/31/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
MAINT1			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Added new flooring and trim to qua	arry/leisure.	С	4/1/21
Quarter 3				
Quarter 4	Slide Repainted		С	10/1/21
Result	Refreshed Preschool rooms and CCC	Pool Slide for brighte	er appearance.	

Master Plan Phase I		Objective/Outcome Add ADA connectivit fence.	: ty path(s) to baseball fi	ields. Replace Field A
Goal #: MAINT2	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1			IP	
Quarter 2	Project completion slated for Mid	May 2021	IP	
Quarter 3				
Quarter 4	Project completed and closed out	December 2021	С	12/1/21
Result	Added ADA walkways and 90ft fie	ld at Bambrick		



Operation	al Goal: Follow through with Centeni	nial <b>Objective/Outcome:</b>			
Landscaping Plan including tree removal and GIS		S Work with Hassert Lan	Work with Hassert Landscaping, Pizzo and Graf Tree Service to		
survey in c	onjunction with 3 <sup>rd</sup> party.	keep and improve the	Centennial landscap	ing plan. This includes	
Strategic Priorities: Trails/Paths and Parks		tree inventory, spring a	and fall cleanups as	well as mulch for the	
Target Dat	e: 11/30/21	entire park.			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
MAINT3			IP: In Progress		
			C: Completed		
Quarter 1	Mapped location of new memoria	I trees on GIS map.	IP	2/5/2021	
Quarter 2	Meeting with GIS professional to a	gain knowledge on GIS	IP	4/30/2021	
	software.				
Quarter 3					
Quarter 4	Completed Tree mapping of all pr	roperties	С	11/1/21	
Result	GIS software is now in place to tra	ack all plantings, trees, ber	nches and trash rece	ptacles.	

Operational	l Goal: Inspect, repair, and	Objective/Outcome:		
reseal West	Parking lot, Bambrick and Bambrick	Reseal all lots to increas	se life of the asphalt	t.
Walking Pat	h.			
Strategic Pri	iorities: Parks and Bambrick and			
Trails/Path.				
Target Date	: 7/30/21			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
MAINT4			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Quote obtained by 3 vendors		IP	4/15/2021
Quarter 3				
Quarter 4	Completed sealing of parking lot an	d Bambrick pathway.	С	10/15/21
Result	Lots will have longer lasting topcoat	t to preserve life of aspha	alt.	-



Operational Goal: Purchase outside seating such		Objective/Outcome:		
as additional picnic tables and memorial		Replace broken picnic ta	bles and begin to	add concrete to existing
benches.		benches to satisfy ADA r	needs.	
Strategic Pr	iorities: Parks			
Target Date	e: 6/20/21			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
MAINT5	Looking at purchasing 10 new tables	5	IP: In Progress	
			C: Completed	
Quarter 1	The picnic tables were refurbished.		IP	2/28/2021
Quarter 2				
Quarter 3				
Quarter 4				
Result	Moved to 2022			

development of Kettering Park.		Objective/Outcome: Continue with make your park, bid process and park construplan.		and park construction
Goal #: MAINT6	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1				
Quarter 2	Park Meeting set with MI homes on 4	4/22/2021	IP	4/16/2021
Quarter 3				
Quarter 4	All documents were drawn up and sent to legal for review		IP	11/1/2021
Result	Set to take ownership of the property	y in Early 2022	<u>.</u>	•



Operational Goal: Complete Install lighting at		Objective/Outcome:			
Centennial Pavilion.		Install lighting and ou	Install lighting and outlets in the CCC pavilion to increase rentals		
Strategic P	<b>Priorities:</b> Parks	and support special e	vents later in the eve	ning.	
<b>Target Dat</b>	t <b>e</b> : 5/31/20				
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
MAINT7			IP: In Progress		
			C: Completed		
Quarter 1	Scheduled with Rags Electric (Instal	ll set for May 2021)	IP	4/30/2021	
Quarter 2	Outlets and lighting install in Cente	nnial Pavilion	С	5/5/2021	
Quarter 3					
Quarter 4					
Result	We now have power and lighting ir	the pavilion for more a	ttractive rental oppo	rtunities.	

Operationa	al Goal: Replace CORE entrance grate.	Objective/Outcome:		
Strategic P	riorities: Facility Projects	<b>R</b> eplace damaged front grate in the CORE lobby vestibule.		
Target Date	e: 4/31/21			
Goal #:	Quarterly Progress Notes:	Status:	Date Completed:	
MAINT8		IP: In Progress C: Completed		
Quarter 1				
Quarter 2	Removed from budget	N/A	4/30/2021	
Quarter 3				
Quarter 4				
Result	Removed from budget		•	



Operational Goal: NFC Fitness Court Installation Strategic Priorities: Park and Downtown Lemont Target Date: 10/31/21		·		nstruction in downtown
Goal #: MAINT9	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1	On hold for IDOT Approval		IP IP	3/20/2021
Quarter 2				
Quarter 3				
Quarter 4				
Result	On hold until IDOT approval obtaine	d.		·

Operational Goal: Continue to clean and clear groves tree line. Riprap rock stone drainage between large/small grove Strategic Priorities: Path/Trails and Parks Target Date: 10/31/21		Objective/Outcome: Continue removing ash trees according to our campus Manaplan.		
Goal #: MAINT10	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1				
Quarter 2	Discussed project with Kyle for pro	ject in the Fall of 2021.	IP	4/7/2021
Quarter 3				
Quarter 4				
Result	Moved to 2022		1	1



Operational Goal: Create a training plan for Seasonal Outdoor Maintenance and Custodial Department Employees. Strategic Priorities: Parks and Succession Target Date: 10/31/21		Objective/Outcome: Have a training plan that each employee must reference and off before work officially starts.		nust reference and sign
Goal #: MAINT11	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1			er completed	
Quarter 2	Custodial Training Plan Draft 1 Con	npleted	IP	4/20/2021
Quarter 3	Custodial Training plan completed		С	9/1/22
Quarter 4				
Result	Maintenance Plan moved to 2022		•	•

Operational Goal: Design and build new ADA/inclusive playground for Centennial		Objective/Outcome: Build an inclusive playground for ages 2-12 with ADA compliant		
Strategic P	arks: Parks			
Target Dat	<b>e:</b> 8/15/21			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
MAINT12			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Park plan complete and bid ope	ning on 4/15/2021.	С	4/15/2021
Quarter 3				
Quarter 4	Park Completion		С	10/15/21
Result	Park was completed with rave r	eviews!	•	•



Operationa	<b>I Goal:</b> Upgrade remaining computers	Objective/Outcome:		
365.	upgrade plan and integrate Microsoft  iorities: Sustainability	Have a more stable IT infr	astructure with c	loud-based systems.
Target Date	e: 4/15/21			
<b>Goal #:</b> ADMIN16	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1				
Quarter 2		All computers except pool and childcare have been upgraded. Microsoft 365 is in full swing with all full-time staff.		4/6/2021
Quarter 3				
Quarter 4				
Result	This was phase one of moving us to a	a could based system.	1	

Operationa	Goal: Prepare for Distinguished	Objective/Outcome:		
Agency Accı	Agency Accreditation scheduled for October To begin the process of collecting and updating sup		ating supporting	
2022.		documents to needed to m	neet the Distingu	iished Agency
Strategic Pr	iorities: Succession and	standards for Maintenance	e and IT.	
Sustainabilit	ty			
Target Date	: December 31, 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN17			IP: In	
			Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4				
Result	Moved to 2022			



# **2021 Goals**

Operationa	ational Goal: Establish promos for Objective/Outcome:			
memberships in 2021. "The CORE of		Create a theme for The CORE that can be utilized throughout the		
Community	"	entire year.		
Strategic Pr	iorities: Sustainability			
Target Date	: Updated May 2021.			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT1			IP: In Progress	
			C: Completed	
Quarter 1	With the departure of the Executive Director of the Chamber		IP	
	we have delayed this promotion unt	til May of 2021. However,		
	Director of Facilities, Anthony More	lli did meet with Chamber		
	staff to discuss this partnership pror	motion.		
Quarter 2				
Quarter 3				
Quarter 4				
Result	This was delayed indefinitely due to	COVID and the number of	mitigations and n	nandates that had to
	be implemented throughout the year	ar.	-	

Operational Goal: Establish New Membership		Objective/Outcome:		
Pricing for CORE and CORE Fit		Create new pricing for New Members of The CORE Fall of 2021		
Strategic Pr	iorities: Sustainability			
Target Date	: Updated Fall 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT2			IP: In Progress	
			C: Completed	
Quarter 1	We decided as a staff to delay the new CORE Value Pricing, until we re-establish our membership base.		IP	
Quarter 2				
Quarter 3				
Quarter 4	Sent out notifications of price increa	ase to current members.	С	12/28/21
Result	New CORE value pricing was established and will go into effect in 2022 for new members on January 1, 2022, and for current members March 1, 2022.			



Operationa	Goal: Evaluate Group Fitness	Objective/Outcome:		
Program an	d assess the needs of virtual	Evaluate Virtual Fitness Options for our Members.		embers.
options.		·		
Strategic Pr	iorities: Sustainability			
Target Date	e: February 1, 2021			
Goal #:	Quarterly Progress Notes		Status:	Date Completed:
FIT3			IP: In Progress	
			C: Completed	
Quarter 1	This has been completed with offer	our members Fitness On	С	2/21/21
	Demand Flex, which gives them the	option to take classes		
	from the comfort of their own home	e.		
Quarter 2				
Quarter 3				
Quarter 4				
Result	71 CORE-Fit Members actively use F	itness OnDemand Flex.		_

Operationa	Goal: Re-Launch a new format for	Objective/Outcome:		
our Group Fit Schedule.		Create a new format Group Fitness Class Schedule.		chedule.
Strategic Pr	iorities: Sustainability			
Target Date	: Updated Fall 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT4			IP: In Progress	
			C: Completed	
Quarter 1	This has been moved to the Fall of 2	2021. We are looking for	IP	
	balance of indoor/outdoor classes a	s well as taking away		
	registration if COVID-19 Guideline cl	hanges. We are currently		
	formulating outdoor fitness schedul	•		
	Summer.	, 0. ,		
Quarter 2				
Quarter 3				
Quarter 4	Evaluation of other Park Districts Gr	oup Fitness Class	С	12/1/21
	Schedule			
Result	After further review, we found that other districts are offering at least 20-30% less classes weekly the			
	we currently are offering. Therefore, we have decided to evaluate our class cancellations and			
	enrollments throughout the first quarter of 2022. Once we evaluate the class attendance and			
	cancellations, we can then re-forma	t our scheduled to become	e more streamline	d and efficient.



Operational Goal: Streamline and Balance Object		Objective/Outcome:		
Group Fitness Er		Ensure we have a proper balance of strength, cardio, mind/body,		
Schedule wi	th greater Les Mills Influence	and spin offerings. Ensur	e we are maximiz	ing value of licensed
Strategic Pr	iorities: Sustainability	programing.		
Target Date	March 2021 (Ongoing)			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT5			IP: In Progress	
			C: Completed	
Quarter 1	Established a CORE-Fit Class Cancellation Procedure that		IP	
	would hold to only hosting classes t	hat meet the minimum		
	enrollment count.			
Quarter 2				
Quarter 3				
Quarter 4	Class cancellation policy		С	12/28/21
Result	Result  A class cancellation policy was created to start in 2022, in order to hold members accountable by forcing them to cancel we will be charging members an \$8 cancellation fee if they do not cancel prior			·
	to their class starting.	anging members an 30 can	cenation fee if the	sy do not cancer prior

Operational	L Goal: Maintain the Fitness class	Objective/Outcomer		
-	Goal: Maintain the Fitness class	Objective/Outcome:		
online reservations system throughout 2021.		Track class attendance a	nd improve report	ing accuracy via Rec
Strategic Pr	iorities: Sustainability	Trac by requiring all part	icipation enroll in	fitness classes via Web
<b>Target Date</b>	: December 31, 2021	Trac.		
Goal #: Quarterly Progress Notes:			Status:	Date Completed:
FIT6			IP: In Progress	-
			C: Completed	
				2/45/24
Quarter 1	Continue to input on a weekly basis		С	3/16/21
	opportunity to use Rec-Trac 3.1 as r	eporting tool on a		
	monthly basis. Also, Registration M	lanager, Liz Pacyga has		
	taught our Fitness Manager, Del Ha	Iter to review all Group		
	Fitness Classes prior to putting class	ses live on Web-Trac.		
Quarter 2				
Quarter 3				
Quarter 4				
Result	Created the most accurate data in g	group fitness participation.	While allowing us	to monitor class
	trends and evaluate participation at	t the highest level.		



Operational Goal: Work with Marketing to highlight new fitness classes we may be offering		Objective/Outcome: Provide innovative marke	eting materials for	brand new Group X
to our members.  Strategic Priorities: Sustainability  Transl D. L. Out hard 2024		Classes.		
Target Date: October 1, 2021,  Goal #: Quarterly Progress Notes:  FIT7		Status: IP: In Progress C: Completed	Date Completed:	
Quarter 1	Establish a meeting with Marketing to promote outdoor fitness classes.		С	7/21/21
Quarter 2	Survey COREfit Members for feedback regarding new classes and formats they would like us to offer		NA	NA
Quarter 3	Hire new instructors and buy necess marketing request	sary equipment. Submit	С	8/1/21
Quarter 4	Roll out new class format or formats with marketing team		С	10/1/21
Result	Established a direct connection with connection between instructors and	•		•

Operational Goal: Highlight and promote the		Objective/Outcome:		
Fitness On-Demand for Core-Fit Members.		Operate Fitness on Demand classes in Studio B.		
Strategic Pr	iorities: Sustainability			
Target Date	e: Ongoing 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT8			IP: In Progress	
			C: Completed	
Quarter 1	Held a meeting with Service Desk Team to create logistics on		С	4/16/21
	Fitness OnDemand Usage for our CO	ORE Members.		
Quarter 2	Transition to a on demand schedule	where members may	С	5/21
	select any class during the hours Stu	ıdio B is available		
Quarter 3	NA			
Quarter 4	Cancelled Service		С	11/21
Result	<b>Result</b> Although this isn't the route, we wanted to go Fitness OnDemand never got off the ground. We still			the ground. We still
	have the current equipment, but we are no longer a monthly subscriber due to its lack of interest from			
	our members. This is something we	can revisit if our members	hip participation i	ncreases.



Operationa	l Goal: Expand Active Adult's	Objective/Outcome:			
Fitness Clas	s offerings	Continue to engag	ge our 55+ members with	additional programing	
Strategic Pr	iorities: Sustainability	geared toward the	eir health and fitness.		
Target Date	e: June 2021				
Goal #:	•		Status:	Date Completed:	
FIT9			IP: In Progress		
			C: Completed		
Quarter 1	Add 1 weekend class (currently non	e offered)	С	2/1/2021	
Quarter 2	Add 1 evening class (currently non c	offered)	С	4/1/2021	
Quarter 3					
Quarter 4					
Result	esult A Silver Sneakers class was added to Saturday mornings at 9:15 am and Golden age Yoga was Added to				
	Thursdays at 4:45pm				

•	Goal: Create CORE-fit member o include free fitness class offerings	Objective/Outcome: Increase our CORE-fit member base and attract new members.		
to non- men	nbers.			
Strategic Pr	iorities: Sustainability			
<b>Target Date</b>	: Fall 2021			
Goal #:			Status:	Date Completed:
FIT10			IP: In Progress	
			C: Completed	
Quarter 1	Currently on hold with COVID-19 Gu	ıidelines.	IP	
Quarter 2				
Quarter 3				
Quarter 4	Pushed to 2022		IP	
Result	Goal has been pushed back to 2022	due to mandate and guidel	ines.	



program for program.	Goal: Create another retention Group Fitness like the passport iorities: Sustainability Fall 2021	Objective/Outcome: Construct a program that is engaging for our members that makes them feel wanted and important.		ur members that
Goal #: FIT11	Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1	Research possible programs and contact other fitness centers for ideas and feedback.		IP	
Quarter 2	Meet with marketing department an Purchase necessary supplies.	nd submit request.	IP	
Quarter 3	Program roll out		IP	
Quarter 4	Decided to roll over to 2022.		С	12/31/21
Result	While this wasn't rolled out in 2021 into 2022.	due to complicating covid-	19 mandates it w	ill be a priority moving

Operationa	I Goal: Establishing an A+ fitness	Objective/Outcome:		
desk team. Provide the best customer exp		er experience and	service as we open	
Strategic Pr	riorities: Sustainability	back up. Being ready for when our members return.		rs return.
Target Date	e: 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT12			IP: In Progress	
			C: Completed	
Quarter 1	Held in services and worked Risk Manager to create a new		С	2/1/21
	mask procedure for those who refuse to follow policy.			
Quarter 2	In-Service		С	6/10/21
Quarter 3	NA		NA	NA
Quarter 4	Hire and Recruit/Inservice		С	12/1/21
Result	The team has been consistent thro	ughout the entire year of 2	2021. We have had	to navigate through
	mandates, mitigation measure, and COVID and they have been a stable workforce throughout the			ce throughout the
	entire year. More than 90% of my fitness desk team has been replaced in 2020-21. In-service's took			21. In-service's took
	place as ALL departments were inv	ited.	-	



Operational Goal: Grow Personal Training O		Objective/Outcome:		
Strategic Priorities: Sustainability		Bring on new trainers to f	ocus on growth a	nd being able to keep
Target Date	: 2021	up with new members as	they begin to ret	urn.
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT13	This will be an ongoing department	tal goal throughout 2022.	IP: In Progress	
			C: Completed	
Quarter 1	Hire 2 more Personal trainers.		С	7/20/21
Quarter 2	Personal Training Promotions		IP	
Quarter 3	Personal Trainer of the Month		IP	
Quarter 4	Trainer Challenges		IP	
Result	This was a bit of a challenge due to all the mitigations this past year. I spent more time trying to hire new instructors to help launch when mitigations are lifted. As members feel more comfortable, we will roll-out some fun challenges and promos. We are scheduled for and In-service in January 2022. At this			
	time, we will discuss all ideas for the amended budget.	e new year. We did exceed	personal training	revenue from the

Operationa	l Goal: Updated	Objective/Outcome:		
Strategic Pr	iorities: New Class: Strength	Build bone density. B	uild muscle mass. Ded	crease body fat.
Training Ted	chniques and Strategies			
Target Date	e: April 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIT14			IP: In Progress	
			C: Completed	
Quarter 1	Marketed new program and input into Rec-Trac for a		IP	
	potential start date of Mid-April.			
Quarter 2				
Quarter 3	Program was offered but was cance	lled, due to low	С	8/1/21
	enrollment			
Quarter 4				
Result	Although the class didn't run due to	Although the class didn't run due to low enrollment, we have decided to keep trying and move		
	forward with this type of programm	ning in 2022.		



Operational	Goal: Operate the new National	Objective/Outcome:	
Fitness Sport Court in Downtown Lemont with		Establish a footprint within our members at the new sport court	
new exclusive Fitness Programs and or classes.		downtown throughout the Spring and Summer.	
Strategic Pri	orities: Parks and Downtown		
Lemont and	Partnerships		
<b>Target Date</b>	: Updated June 2021		
Goal #:	Quarterly Progress Notes: This has b	peen put on hold until a confirmed location and construction of the	
FIT15	sport court is in progress and or complete.		
Quarter 1			
Quarter 2			
Quarter 3			
Quarter 4	Incomplete and delayed		
Result	This goal has been delayed to 2022, the inability to acquire the land needed from IDOT.		

Operational Goal: Completely revamp the		Objective/Outcome:		
Open Gym and Swim Pass.		Establish a new Open Gym Pass that limits the number of hours,		
Strategic Pr	iorities: Sustainability	discontinues guaranteed	gym time, while s	serving our community
Target Date	: Update June 2021	with fair prices.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FAC1			IP: In Progress	
			C: Completed	
Quarter 1	We have decided to discontinue the	Open Gym Swim Pass	IP	
	and to convert this pass into a CORE	Ir. Membership. Then,		
	we met with marketing to design m	e met with marketing to design materials to promote the		
	CORE Jr. Membership			
Quarter 2	Begin to prepare marketing materials to promote the new		С	07/01/21
	pass.			
Quarter 3	Begin rollout		С	08/01/21
Quarter 4	NA		NA	NA
Result	Open gym passes were brought back with a higher rate and established hours. This allowed us to			his allowed us to
	program and rent our own facilities much more efficiently. We also were able to establish an Open			establish an Open
	Gym Pass for Lemont Athletic Club. This pass was created for all LAC Families for our old \$7 a month			
	rate throughout their season. This re	esulted in 92 memberships	S.	



Operational Goal: Create a new training		Objective/Outcome:			
manual for Rec-Trac 3.1		Create a one stop shop for	Create a one stop shop for Rec-Trac 3.1 Training for Full-Time or		
Strategic Pr	iorities: Sustainability	Part-Time employees.			
Target Date	: September 1, 2021				
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
ADMIN18			IP: In Progress		
		C: Compl			
Quarter 1	Registration Manager, Liz Pacyga ha	stration Manager, Liz Pacyga has created the How-to ual for not only the Service Desk Team, but the Rec Staff			
	Manual for not only the Service Des				
	Team as well. This is an ongoing ma	nual and will be fully			
	fleshed out by the end of the summ	er.			
Quarter 2	Manual was complete and will be ar	n ongoing process for our	С	10/1/21	
	Registrar.				
Quarter 3					
Quarter 4					
Result	Manual was created to allow all staff to use as a guide during their onboarding process.				

Operationa	Goal: Prepare for Distinguished	Objective/Outcome:		
Agency Accreditation scheduled for October		To begin the process of collecting supporting documents to		
2022.		needed to meet the Distinguished Agency standards for facilities		
Strategic Pr	iorities: Succession and	and customer service.		
Sustainabilit	cy.			
Target Date	: December 31, 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN19			IP: In Progress	
			C: Completed	
Quarter 1	arter 1 Begin monthly meetings with Administrative Team to keep on		С	3/1/21
	tasks			
Quarter 2	Establish a timetable for Administra	tive Team to complete	С	5/1/21
	tasks needed for review of accredita	ation		
Quarter 3	Submit Application		С	6/1/21
Quarter 4	Received the assigned mentor along with approval of		С	10/1/21
	application.			
Result	Distinguished Agency application wa	as accepted a mentor was a	ssigned and the p	process will take place
	in the second quarter of 2022.			



Operational Goal: Create "How to Manual" for instructions for online transactions, including registrations, reservations, and cancellations.  Strategic Priorities: Sustainability  Target Date: February 2021		Objective/Outcome: Establish an easy way for our online users to know how to complete anything they need throughout our online systems.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN20			IP: In Progress	
			C: Completed	
Quarter 1	Construct a template with screenshots and possible video		С	1/1/21
	footage for online transactions, including registrations,			
	reservations, and cancellations.			
Quarter 2				
Quarter 3				
Quarter 4			<u> </u>	
Result	We were able to post video's on how to make reservations for the fitness center when certain			r when certain
	mitigations were in place this will be an ongoing part of operations, since we have decided to go digital			
	with not only fitness classes but our brochure process.			

Operational Goal: Update all passes with windows media sounds for pass errors and denied credit cards. Strategic Priorities: Sustainability Target Date: March 2021		Objective/Outcome: Establish warning sounds and Pass Expirations.	for Household Ti	cklers, Pass Renews,
Goal#:	Quarterly Progress Notes:		Status:	Date Completed:
ADMN21			IP: In Progress	
			C: Completed	
Quarter 1	This task has been completed.		С	3/1/21
Quarter 2				
Quarter 3				
Quarter 4				
Result	All pass errors are now notifying the Service Desk Team. This allowed us to have a checks and balances during the vaccination mandate in Cook County. It was put to the test during this time period and worked efficiently.			



Operational Goal: Create a go to Staff Member   Objective/Outcome:				
for Rec-Trac Trainings for Full-Time Staff.  Strategic Priorities: Sustainability		Establish a staff member where they can assist with Rec-Trac updates and then convert that into teaching current and new		
_	: March 2021	staff members how to fur		•
Goal #: ADMIN22	#: Quarterly Progress Notes:		Status: IP: In Progress C: Completed	Date Completed:
Quarter 1	Updated and restructured the Part-Time Registrar position to the Full-Time Registration Manager, which Liz Pacyga accepted.		С	3/8/21
Quarter 2				
Quarter 3	Registrar position was reinstated due to Registration Manager's resignation.		С	8/1/2021
Quarter 4				
Result	The department decided to move in a different direction with two part-time positions to assist with this task. The position of Registrar was reinstated and created a new position Facility Coordinator to assist the Customer Service Department.			

Operational Goal: Create Facility revenue plan   Objective/Outcome:		Objective/Outcome:		
for 2021 and 2022, 2023.		Establish a revenue projection and on-going operating analysis.		
Strategic Pr	iorities: Sustainability	(Rentals, User Groups, and other Alternative Revenue).		
Target Date	e: August 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN23			IP: In Progress	
			C: Completed	
Quarter 1	Put new User Group Fees in place to	o increase revenue for	IP	
	Field and Facility Athletic Use.			
Quarter 2				
Quarter 3				
Quarter 4	Decided to postpone this goal to 2022, due to the pandemic			12/31/2021
	effecting User Group and Tourname	ent participants.		
Result	Postponed to 2022		•	•



### **2021 Goals**

**Employee Name:** Louise Egofske (Interim) **Department:** Finance and Human Resources

Operational Goal: Annually update the Public Salary website to keep all information current. Strategic Priorities: Succession and Sustainability. Target Date: 2 <sup>nd</sup> Quarter 2021 Objective/Outcome: Update the information annually to keep it current.	
Goal #: Quarterly Progress Notes: Status: IP: In Progress C: Completed	1
Quarter 1	
Quarter 2	
Quarter 3	
Quarter 4	
<b>Result</b> Due to staff vacancy, this goal will be addressed in 2022	

Operational Goal: Prepare required documents		Objective/Outcome:		
for the 2020 financial audit.		To prepare for the annual audit to have all necessary documents		
Strategic Priorities: Sustainability		ready prior to the onsite audit.		
Target Date	: March 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIN2			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Completed all documents for outsid	le audit report.	С	June 2021
Quarter 3				
Quarter 4				
Result	Received unqualified audit opinion from L&A for the YE 2020			



ranges for the range for Pastrategic Pr Sustainabilit	•	Objective/Outcome: Standardize the salary ranges for PT/Seasonal employees.		
Target Date	: 2 <sup>nd</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIN3			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4	Salary ranges for Full and Part time	were updated and	С	2022
	presented to the Board for approva	l in December 2021.		
Result	District salary schedules are up to d	ate and aligned with indust	ry activity.	

-	Goal: Review the current credit	Objective/Outcome: Select third party processor for credit card process. Meet all PCI		
· · · · · · · · · · · · · · · · · · ·				process. Meet all PCI
Systems to s	switch to another vendor due to	compliance requirements	•	
RecTrac upg	rade.			
Strategic Pr	iorities: Sustainability			
<b>Target Date</b>	: 1 <sup>st</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIN4			IP: In Progress	
			C: Completed	
Quarter 1	Presented new Credit Card Processo	or Agreement for Board	IP	
	approval.			
Quarter 2	Conversion on hold due to on-going	negotiations on fees and		
	liability terms. District remains with	former provider		
	Transnational.			
Quarter 3	On Hold		IP	
Quarter 4	On Hold		IP	
Result	Continue to work with PDRMA and	Card Connect on negotiated	d terms and cond	itions before
	implementation.			



Operationa	<b>I Goal:</b> Review current investments	S Objective/Outcome:		
and enhand	e professional advisement	rofessional advisement		nvestment knowledge.
relationships.				
Strategic Pr	iorities: Sustainability			
Target Date	e: Ongoing			
Goal #:	Quarterly Progress Notes:	St	tatus:	Date Completed:
FIN5		IP	: In Progress	
		C	: Completed	
Quarter 1	Ongoing			
Quarter 2	Ongoing			
Quarter 3	Ongoing			
Quarter 4	Ongoing			
Result		,		

Operational Goal: Work with Finance Objective/Outcome:					
Coordinator	to create Financial Procedure	To create a procedural manual for the Finance Department.			
Manual.					
Strategic Pr	iorities: Sustainability				
Target Date	: 3 <sup>rd</sup> – 4 <sup>th</sup> Quarter 2021				
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
FIN6			IP: In Progress		
			C: Completed		
Quarter 1					
Quarter 2					
Quarter 3	Contract employee and Finance Coo	ordinator working on	IP		
	various updates				
Quarter 4	Contract employee and Finance Coo	ordinator working on			
	various updates.				
Result	Due to staff vacancy, this goal will be	e formally addressed in 20	22		



Operation	erational Goal: Work on the GFOA Budget Objective/Outcome:			
Award sub	mission.	To obtain a GFOA Budget Award		
Strategic P	riorities: Sustainability			
<b>Target Dat</b>	<b>e:</b> End of 2021			
Goal #:	Quarterly Progress Notes:	Statu	ıs:	Date Completed:
FIN7		IP: In	Progress	
		C: Co	mpleted	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4				
Result	Due to staff vacancy, this goal will I	pe formally addressed in 2022		

Operationa	l Goal: Work with Finance	Objective/Outcome:		
Coordinator	to create Cloud based document	To create an electronic storage system that administrative staff		
storage for	Contracts and IGAs.	can access.		
Strategic Pr	iorities: Sustainability			
Target Date	e: 3 <sup>rd</sup> – 4 <sup>th</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIN8			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4				
Result	Due to staff vacancy, this goal will be	oe formally addressed in 202	22.	



update Asse and docume Strategic Pri	Goal: Finance Coordinator to tmaxx Software to include pictures ents.  Forities: Sustainability: 3 <sup>rd</sup> – 4 <sup>th</sup> Quarter 2021	Objective/Outcome:  To update the Asset software with enhanced documents and files.			
Goal #: FIN9	Quarterly Progress Notes:		Status: IP: In Progress	Date Completed:	
11113			C: Completed		
Quarter 1					
Quarter 2					
Quarter 3					
Quarter 4					
Result	Due to staff vacancy, this goal will be formally addressed in 2022				
•					

Operationa	Goal: Finance Coordinator to	Objective/Outcome:		
create an el	ectronic storage process of financial	To create an electronic storage file system for financial		
documents	and invoices.	documents.		
Strategic Pr	iorities: Sustainability	: Sustainability		
Target Date	: 3 <sup>rd</sup> – 4 <sup>th</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIN10			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4				
Result	Due to staff vacancy, this goal will b	e formally addressed in 202	22	



Operationa	I Goal: Work with Finance	Objective/Outcome:		
Coordinato	r to continue the Records	To organize and date the	To organize and date the records for a proficient destruction	
Retention/[	Destruction process.	process.		
•	iorities: Sustainability			
Target Date	2: 3 <sup>rd</sup> – 4 <sup>th</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
FIN11			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3			IP	
Quarter 4			IP	
Result	Due to staff vacancy, this goal w	vill be formally addressed in 20	22	

Operation	al Goal: Revise the District's Job	Job Objective/Outcome:		
Description	ns	To simplify and standardize the District's Job Descriptions.		bb Descriptions.
Strategic P	riorities: Succession			
<b>Target Dat</b>	<b>e: 3rd</b> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
HR1			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4				
Result	Due to staff vacancy, this goal wil	l be formally addressed in 20	22. New HR Mana	ager hired in February
	2022.			



Operationa	Operational Goal: Continue to revise the Objective/Outcome:			
District's Po	licy Manuals.	To keep all policy manuals current.		
Strategic Priorities: Sustainability				
Target Date	e: Ongoing			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
HR2			IP: In Progress	
			C: Completed	
Quarter 1	Ongoing		IP	
Quarter 2	Ongoing		IP	
Quarter 3	Ongoing		IP	
Quarter 4	Ongoing		IP	
Result	Due to staff vacancy, this goal wi	ll be formally addressed in 20	22 by Risk Manag	er

Operationa	I Goal: Add current Full-Time and Objective/Outcome:			
permanent	Part-Time personnel documents to	To create electronic personnel files for all employees.		
the Frontlin	e software, to create all personnel	sonnel		
files electro	nically.			
Strategic Priorities: Succession				
Target Date	: Ongoing			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
HR3			IP: In Progress	
			C: Completed	
Quarter 1	Ongoing			
Quarter 2	Ongoing			
Quarter 3	Ongoing			
Quarter 4	Ongoing		С	December 2021
Result	Completed. All personnel document	ts are accessed through Fro	ntline	



Operationa	Operational Goal: Create/update a training Objective/Outcome:			
program fo	r new and seasonal staff.	To create electronic trainings for all employees.		
Strategic Pr	riorities: Succession			
Target Date	e: 2 <sup>nd</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
HR4			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Updated seasonal training program	completed with	С	May 2021
	assistance by Risk Manager.			
Quarter 3				
Quarter 4				
Result	New updated and streamlined train	ing which can be accessed	remotely if neede	ed.

Operationa	onal Goal: Prepare for Distinguished Objective/Outcome:			
Agency Accreditation scheduled for October To begin the process		To begin the process of co	ollecting and upda	ating supporting
2022.		documents to needed to	meet the Distingu	iished Agency
Strategic Pr	iorities: Succession and	standards for the Finance	and Human Resc	ources departments.
Sustainabili	ty,			
Target Date	e: December 31, 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN24			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2	Participated in meeting to review s	tatus of Finance/HR		
	documents.			
Quarter 3				
Quarter 4				
Result	Due to staff vacancy, this goal is be	ing managed by other staff.		_



Coordinator	Goal: Work with Finance to continue with Rectrac 3.1 earn more software capabilities.	Objective/Outcome: To enhance the Rectrac software knowledge with trainings and continued practice.		
Strategic Priorities: Sustainability				
Target Date	: 3 <sup>rd</sup> – 4 <sup>th</sup> Quarter 2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN25			IP: In Progress	
			C: Completed	
Quarter 1				
Quarter 2				
Quarter 3				
Quarter 4				
Result	Due to staff vacancy, NA.		<u>-</u>	



## **2021 Goals**

**Employee Name:** Christine Aguirre **Department:** Aquatics

Operationa	I Goal: Book on average 2 private	2 private Objective/Outcome:		
pool parties per week for the Centennial Increased after-hours rent		tals and marketir	g for all rental	
Outdoor Aq	juatic Park.	options.		
Strategic Pr	iorities: Sustainability			
Target Date	e: 9/15/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
AQUA1			IP: In Progress	
			C: Completed	
Quarter 1	The Outdoor Pool will be open for 14 weeks this summer. We		IP	
	will need to book 28 parties to mee	t this goal. As of 3/31 we		
	had 1 party booked.			
Quarter 2	In June and July, we hosted 14 priva	ite rentals. We have	IP	
	booked several rentals for August.			
Quarter 3	In August and September, we hoste	d 16 private rentals.	С	8/29/2021
Quarter 4	,	•		
Result:	We made our goal of 28 rentals for	the summer and actually su	rpassed it by 2 re	entals for a total of
		30 private rentals for the summer of 2021.		

Operational Goal: Implement a youth water Objective/Outcome:				
polo program. Add an additional		Add an additional youth a	quatic program t	o our curriculum
Strategic Pr	iorities: Sustainability	with a minimum of 6 part	icipants.	
Target Date	e: 6/1/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
AQUA2			IP: In Progress	
			C: Completed	
Quarter 1	Water Polo was in the Spring Progra	ım Guide, and we have	IP	
	been taking registrations for Water	Polo. The class is set to		
	start on Sunday, April 11.			
Quarter 2	Water Polo successfully ran in April	(14 participants) and an		
	additional session in May (10 partici	pants).		
Quarter 3	Water Polo Camp (5 participants) wa	as offered in the summer		
	of 2021.			
Quarter 4	Due to not having a qualified coach,	we did not offer Water		
	Polo for the fall of 2021.			
Result:	Water Polo had a great start in 2021	L. In order for the program	to be stable we m	nust secure a
	qualified coach.			



**Employee Name:** Christine Aguirre **Department:** Aquatics

Operationa	Operational Goal: Move to an on-line system Obje		Objective/Outcome:		
for swim lesson progress reporting. To ma		To make this process eas	sier and more effic	ient for parents and	
Strategic Pr	iorities: Sustainability	staff as well as being eco	-friendly by being	paperless.	
Target Date	e: 6/1/2021				
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:	
AQUA3			IP: In Progress		
			C: Completed		
Quarter 1	We are working with the company t	o get our program	IP		
	information into their system.				
Quarter 2	We posted a position for an Aquatic	s Program Coordinator,	IP		
	but that position went unfilled. This	was not a priority for			
	existing staff as we had to get ready	for the outdoor swim			
	season.				
Quarter 3	No progress was made.		IP		
Quarter 4	We hired an Aquatic Program Coordinator, and this was on		IP		
	her task list to complete. Unfortunately, due to family				
	emergencies, she had to resign from	n her position.			
Result:	This goal will extend into 2022.				

Operationa	Goal: Create 5 Year	Objective/Outcome:		
comprehensive Indoor/Outdoor Aquatics Project revenue and cost		analysis for department to determine		
Financial Pla	an.	appropriate pricing to cov	er on-going inflat	tion and cost
Strategic Pr	iorities: Sustainability	increases due to minimur	n wage. Include o	comprehensive
<b>Target Date</b>	: 6/1/2021	salary analysis.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
AQUA4			IP: In Progress	
			C: Completed	
Quarter 1	I have been working with Cheri to g	et her information she	IP	
	needs to put together a cost analys	is of both the Centennial		
	Outdoor Aquatic Park and the CORE	Indoor Pool. An overall		
	report will not be ready by June 1 b	ut most likely in early fall.		
Quarter 2	No progress made due to staffing tr	ansitions.	IP	
Quarter 3	No progress made due to staffing transitions.		IP	
Quarter 4	We have continued to research different ways to manage		IP	
	expenses while increasing revenue.			
Result:	This goal will extend into 2022.			



Operational	Goal: Complete PDRMA's Loss	Objective/Outcome:		
Review – ind	cluding updating all the ergonomic	To pass the PDRMA LCR v	vith minimal impr	ovements needed.
assessments	s for all job descriptions.			
Strategic Pr	iorities: Sustainability			
Target Date	: 11/30/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
RM2			IP: In Progress	
			C: Completed	
Quarter 1	PDRMA is updating how they are co	mpleting the LCR. We are	IP	
	still waiting to hear what our next tasks will be.			
Quarter 2	The Loss Control Review was reorga	nized and renamed the	IP	
	Risk Management Review.			
Quarter 3	Met with our PDRMA Consultant, Li	ndsey Robertson, for a	IP	
	site visit of some of our facilities and	d parks.		
Quarter 4	Completed the Slip, Trip and Fall Ass	sessment with a \$1,500	С	10/21
	cash award as an acknowledgement	of our agency's loss		
	prevention efforts.			
Result:	PDRMA had taken 2022 to roll out t	he new Risk Management I	Review. This is an	on-going process
	instead of a single review period as	intended when this goal wa	as written. In 2022	2, this goal will be
	written to better reflect the updated	d process.		

Operational Goal: Create a staff safety Objective/Outcome:				
engagemen	t program	Promote safety in all departments and positions		itions
Strategic Pr	iorities: Sustainability			
Target Date	e: 12/31/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
RM3			IP: In Progress	
			C: Completed	
Quarter 1	The Safety Committee is working towards creating a staff engagement program. I have been researching different options that will be presented to the Safety Committee in July.		IP	
Quarter 2	No progress made due to staffing tr	ansitions.	IP	
Quarter 3	No progress made due to staffing tr	ansitions.	IP	
Quarter 4			IP	
Result:	This goal will extend into 2022.			



Operational Goal: Review and update our Objective/Outco		Objective/Outcome:		
safety manuals and put them on a schedule to		To maintain a current and	d updated library	of safety manuals for
be reviewed	d annually.	the district.		
Strategic Pr	iorities: Sustainability			
Target Date	e: 12/1/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
RM4			IP: In Progress	
			C: Completed	
Quarter 1	I made a list of all of the Lemont Par	k District safety manuals	IP	
	and put them on a schedule to revie	ew. In April I am starting		
	with the Transportation Manual.			
Quarter 2	I reached out to several districts to	gather examples of their	IP	
	Transportation Manual but many of	those districts were in		
	the process of updating theirs as we	ell.		
Quarter 3	No progress made due to staffing transitions.		IP	
Quarter 4	No progress made due to staffing transitions.		IP	
Result:	This goal will be extended into 2022		•	•

Operationa	I Goal: Implement the ALICE	ALICE Objective/Outcome:		
Training thr	roughout the entire Park District.	Participants would comp	olete the on-line tra	aining as well as the
Strategic Pi	riorities: Sustainability	in-person training to bed	come better prepa	re in the event of an
Target Date	e: 12/1/2020	active shooter.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
RM5			IP: In Progress	
			C: Completed	
Quarter 1	I spoke with our ALICE Training Re	presentative. I have an	IP	
	updated contact that I will be send	ding to Louise for review.		
Quarter 2	No progress made due to staffing	transitions.	IP	
Quarter 3	No progress made due to staffing	transitions.	IP	
Quarter 4	No progress made due to staffing transitions.		IP	
Result:	This goal will be extended into 202	22 after research is complet	ed on if ALICE is th	e right program for
	us.			



Operational Goal: Full-time staff completing NIMS 200 and Senior Staff completing NIMS 700. Strategic Priorities: Succession and Sustainability. Objective/Outcome: Full-time staff would become more proficient in national emergency procedures.		ent in national		
	: : 12/01/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
RM6			IP: In Progress	
			C: Completed	
Quarter 1	In late March, I assigned all FT staff	to complete NIMS 200	IP	
	with a due date of 4/23.			
Quarter 2	Currently about 50% of the FT staff	have NIMS 200 complete.	IP	
Quarter 3	No progress made due to staffing transitions.		IP	
Quarter 4	No progress made due to staffing transitions.		IP	
Result:	No further progress was made due	to staffing transitions. This g	goal will be exten	ded to 2022.

·		Objective/Outcome:  To become a certified park and recreation professional.		
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN26			IP: In Progress	
			C: Completed	
Quarter 1	I submitted my CPRP application and paid for the test. I am		IP	
	awaiting my application approval.			
Quarter 2	My application was approved.		IP	
Quarter 3	No progress made due to staffing transitions.		IP	
Quarter 4	I began reviewing the study materials again to take the class.		IP	
Result:	My test deadline is at the end of Q1 2022. I will be taking the test before then.			



Operationa	I Goal: Apply and get into Illinois	Objective/Outcome:		
Park and Re	ecreations Leadership Academy for	To stay active within IPRA	A as well as gaining	g new leadership and
the 2021/2022 session.		networking skills and opportunities.		
Strategic Pr	iorities: Succession			
Target Date	e: 5/1/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN27			IP: In Progress	
			C: Completed	
Quarter 1	1 The Leadership Academy does not exist anymore. If ok, I would like to change this goal to be Certified Park Inspector		IP	
	Training.			
Quarter 2	No progress made due to staffing transitions.		IP	
Quarter 3	No progress made due to staffing transitions.		IP	
Quarter 4	No progress made due to staffing transitions		IP	
Result:	No progress made to this goal due to staffing transitions.			

Operational	Goal: Put together a	Objective/Outcome:		
comprehensive organization chart for Dolphins		Updating of swim team's titles, job descriptions, pay chart, etc.		
Swim Team and the other Competitive Aquatic		– therefor the overall redevelopment of that subsection of		
Sports.		Aquatics.		
Strategic Priorities: Sustainability				
Target Date	: 5/1/2021			
Goal #:	Quarterly Progress Notes:		Status:	Date Completed:
ADMIN28	IN28		IP: In Progress	
			C: Completed	
Quarter 1	This due date will need to be extended to 6/1/2021. I have an		IP	
	outline for a re-structure organizational chart for this sub-			
	department but am still working on an updated pay scale and			
	job descriptions.	escriptions.		
Quarter 2	Changes were made to the Head Coach job description and			
	this position went from a weekly sti	pend to an hourly pay		
	wage position.			
Quarter 3	No progress made due to staffing transitions.			
Quarter 4	No progress made due to staffing tra	ansitions.		
Result:	The most important part of this goal was completed with the adjustments to the Head Coach			e Head Coach
	position. Was the overall that was intended completed – no. This goal will have to be extended into			
	2022.			



Operational Goal: Prepare for Distinguished O		Objective/Outcome:	Objective/Outcome:		
Agency Accreditation scheduled for October		To begin the process of collecting and updating supporting			
2022. Strategic Priorities: Succession and		documents to needed to meet the Distinguished Agency standards for the Aquatics Department and risk management.			
					Sustainabili
<b>Target Date</b>	e: December 31, 2021				
Goal #:	Quarterly Progress Notes:	Progress Notes:		Date Completed:	
ADMIN29			IP: In Progress		
			C: Completed		
Quarter 1	During the first quarter the DA sections assigned to me have		IP		
	been reviewed. I have made a plan of action on how to get all				
	of the manuals reviewed this year, starting with our				
	transportation manual.				
Quarter 2	No progress made due to staffing transitions.		IP		
Quarter 3	No progress made due to staffing transitions.		IP		
Quarter 4	Updated our COVID Exposure Plan. Drafted a policy for the		IP		
	OSHA COVID Vaccine ETS.				
Result	Continuing to work towards accomplishing all that is needed to have a successful Distinguished				
	Agency Accreditation.				