

Group X, Aqua Fitness and SilverSneakers Reservation Cancellations

Members, if you are unable to attend a class for which you have registered, you must cancel within 24 hours of the start of the class. If you have not done so, and fail to show up, you will incur an \$8 "No Show Fee" beginning January 1, 2022. We understand that there will be emergencies when you cannot cancel within the 24-hour period. Under those circumstances, you must still notify us when you can so that we may ensure the best possible experience for the instructors and other participants. Members can either cancel their class via the online registration system OR in person at The CORE Service Desk. Staff will be more than happy to demonstrate the cancellation process if you have any additional questions.

Here's how to cancel classes via the online registration system:

- Visit www.LemontParkDistrict.org
- Click Register Now
- Enter WebTrac Login Information
- Select the My Account Tab
- Under History and Balances, click on Cancellations
- Click Check Mark next to your reservation
- Click Proceed to check and follow standard Check-Out Procedures