



Bridge Phase - Frequently Asked Questions – Updated May 21, 2021

1. **What are The CORE Hours of Operation?** *CORE Hours of Operation are as follows:*

CORE Hours are:

Monday-Friday **5 a.m. – 9 p.m.**

Saturday & Sunday **7 a.m. – 5 p.m.**

2. **What are The Centennial Community Center Hours of Operation?**

The Centennial Community Center Hours of Operation are Monday through Friday 8 a.m. – 8 p.m.; Saturday 9 a.m. to 12 p.m. and Closed on Sunday. Hours subject to change.

3. **Who can use The CORE at this time?**

CORE and CORE-Fit Members may use the fitness center. The CORE is also currently accepting new members! Guest passes will also be permitted.

4. **What has the Lemont Park District done to ensure a safe environment?**

District staff continue diligently cleaning and sanitizing regularly with additional electrostatic and deep cleaning done on a scheduled basis. Shield panels have been installed at all Service Desk areas, “hands free” Step-and-Pull door opening mechanisms were installed on various doors, CORE Fitness equipment is on a rotation and hand sanitizers is available throughout the facilities. Machines and equipment may only be cleaned with products provided by the Lemont Park District.

5. **Are face coverings required in Lemont Park District facilities?**

Members, guests and employees whom are fully vaccinated may enter District facilities and participate in District activities without wearing a face covering. Proof of vaccination is not required or monitored, but we ask for everyone’s cooperation with this revised policy.

6. **Do I have to wear a face covering if I am not vaccinated?**

Members, guests and employees whom are NOT fully vaccinated should continue to wear masks indoors for your own protection and the protection of others who have not been vaccinated. Again, proof of vaccination is not required but we ask everyone’s cooperation with the revised policy.



7. Do children need to wear a face covering in District facilities and activities?

Yes, children aged 3-12 years old, are still required to wear face coverings indoors and outdoors unless social distanced. Instructors, coaches and staff directly overseeing and working with Children aged 3-12 years old, should wear face coverings whether vaccinated or not, when with the participants unless outdoors and social distanced.

8. Does the 60% capacity restriction include the fitness center and indoor pool?

Yes, in the Bridge Phase, the fitness center and the indoor pool is limited to 60% capacity. Members must continue to make a reservation for the indoor pool and fitness classes prior to visiting The CORE. However, fitness center reservations are no longer necessary under the Bridge Phase.

9. How do I make a reservation for lap swimming?

Members can make a reservation for lap swimming at www.LemontParkDistrict.org. Reservations are available for one hour sessions. For schedule and Registration Information, please [Click here for Aquatics reservations](#). Registration opens the Sunday before each week's schedule. If you need assistance, please contact a Customer Service Representative during regular business hours at 630-257-6787 or by email at information@lemontparks.org.

10. How do I cancel Aquatic Reservations online?

Members can now cancel aquatic reservations at www.LemontParkDistrict.org through our WebTrac online registration system. Please cancel 24 hours prior to your time slot. No-shows will be documented and penalties will be applied for multiple offenders. Here's how to cancel:

- Visit www.LemontParkDistrict.org
- Click Register Now
- Enter WebTrac Login Information
- Select the My Account Tab
- Under History and Balances, click on Cancellations
- Click Check Mark next to your reservation
- Click Proceed to check and follow standard Check-Out Procedures

11. Are Group X, Aqua Fitness and SilverSneakers Classes being offered?

At this time, indoor Group Fitness, Aqua Fitness and Silver Sneakers classes are by reservation only. All participants MUST pre-register for Group X and Aqua Fitness classes prior to class start time. Group X Fitness class registration begins at midnight on Sunday before classes begin. Aqua Fitness registration begins at 7 a.m. on Sunday before classes begin. All classes can operate at 60% capacity. Schedule and registration information can be found at www.LemontParkDistrict.org. If you need assistance, please contact a Customer Service



Representative during business hours at 630-257-6787 or by email at information@lemontparks.org.

12. What are the capacity limits in the Fitness Center and Indoor Track?

Only 66 people will be allowed in the fitness center at one time and it will be done on a first come, first serve basis. 43 people will be allowed on the indoor track at one time.

13. Are Locker Rooms open?

Restrooms are available and will be disinfected per state guidelines. Locker Rooms are only available for members. Each locker room will have two showers available for member use.

14. Will Open Gym and Childcare be available?

Open Gym and Childcare will remain unavailable at this time.

15. Can CORE Members play basketball in the gymnasium?

Currently we are offering Members Only Shoot-arounds on a first come, first serve basis during specified hours. All participants must be a CORE or CORE-Fit Member, or pay the daily CORE Facility fee and sign a waiver, check-in at Service Desk and receive a wristband prior to entering the gym. Members are required to BRING YOUR OWN BASKETBALL. Hours for CORE Member Shoot-arounds: Monday-Friday 5 a.m.-4:30 p.m. and Saturday 2-5 p.m.; Sunday 8-10 a.m. The Members Only Shoot-arounds are for CORE and CORE-Fit Members Only and those paying the daily CORE Facility fee. Open Gym and Swim Pass Holders are not permitted to participate in the Shoot-around program.

16. Are locks available to borrow?

At this time, all guests must bring their own locks. PLEASE REMEMBER, personal belongings, bags, purses, etc., are not allowed in the fitness center.

17. Is Pickleball offered inside The CORE?

Pickleball is available in The CORE gymnasium. Please visit www.LemontParkDistrict.org for complete schedule.

18. Is Recreational Programming allowed in the Bridge Phase?

*Yes. At this time, Recreational Programming is permitted and is limited to 50% of the room capacity or 50 participants, whichever is less. **Social Distancing is required.** No spectators are allowed for programming. Registrations taken online and at the Service Desks.*

19. Are CORE Gymnasium rentals allowed in the Bridge Phase?

Yes, rentals are allowed with a maximum of 60% of the room capacity.