



March 21, 2020

Dear Lemont Park District Community,

We hope this email finds you well during this monumental time in our lives. As the COVID-19 situation remains fluid, it has been determined that programs will remain cancelled and facilities closed at a minimum through April 7th. Therefore, we will not be resuming activity on March 30th like initially planned. It is also possible that this closure may be extended further. The Lemont Park District will continue to closely monitor the situation and follow the guidelines of the Center for Disease Control (CDC) including social distancing, keeping a recommended distance of at least six feet between individuals, as a preventative measure. The District will also adhere to all mandates on the state and federal level including that of Governor Pritzker's Stay at Home order.

Here's some other useful information:

- ***Are parks and playgrounds still open?***
Per state orders, playgrounds and play equipment is closed until further notice. However, open space and trails will remain open for public use as long as visitors adhere to the social distancing guidelines.
- ***Will I get a refund for cancelled programs?***
Staff is working on contingency plans for rescheduling programs and activities where possible. Information on potential refunds or credits will be forthcoming. However, with this very fluid situation and facilities being closed at this time, most refunds and household credits may be processed when the Park District reopens to the public.
- ***Will I get a refund for my CORE Membership during the time The CORE is closed?***
CORE Members on installment billing will not be charged during the closure. Their accounts will be adjusted accordingly when facilities reopen and billing resumes. Please note, billing will not be processed for the month of April regardless of when The CORE reopens. Members whom paid in full for an Annual Membership, will automatically have one additional month tacked onto their memberships. Anything beyond this timeframe will be adjusted accordingly and we will update you.
- ***Anything you can recommend for me and my family to do while we are at home?***
The Lemont Park District is pleased to announce, **Parks and Recreation - DO Try This at Home!** This online initiative will focus on offering you some fun opportunities while at home. From videos and virtual classes to crafts and creative challenges, we are hoping to brighten your days! Please **like us on Facebook** or visit **www.LemontParkDistrict.org** for more information. The Lemont Park District Preschool Academy E-learning opportunities are also being offered to all our preschool families through Google Classroom!

It will remain our duty to put your safety first above all else. We truly thank you for your patience and understanding and we hope to see you all soon!

Sincerely,

The Lemont Park District Staff